How to submit your Income & Asset Assessment online for Support at Home

This is a guide on how to use your myGov account to complete the Income & Asset Assessment online.

Under the Support at Home program, the Australian Government expects everyone to contribute towards the cost of their care, if they can afford to do so.

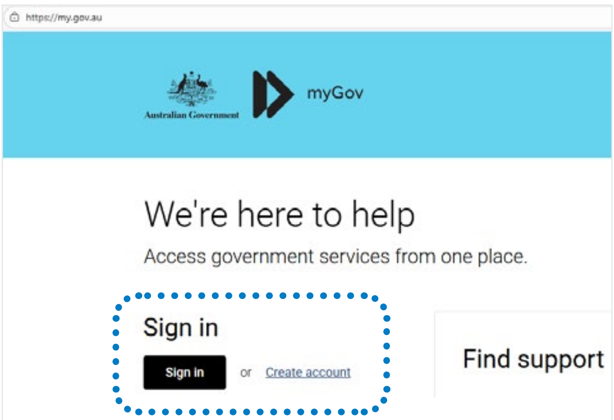
The amount you need to contribute towards the cost of your care is called your Contribution Rate, and this is determined by Services Australia. Your Contribution Rate is based on an **Income and Asset Assessment** also known as the **Aged Care calculation of your cost of care** (SA456).

You can complete the Income and Asset Assessment in person with Services Australia or online by signing into your myGov account and completing the following steps.

Step 1 – How to sign in to your myGov account

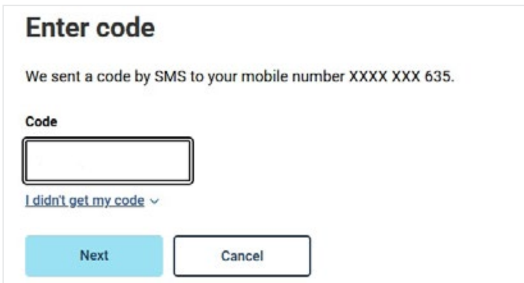
1. Go to the myGov website https://my.gov.au and select **Sign in** on your preferred device.

   It is recommended you use a laptop or PC because you may need to upload documentation to submit your assessment.



2. **Sign in** to your account using your email or username, and password.

3. You will be asked to verify your login either via a code sent by text message to your mobile, or to your email account.

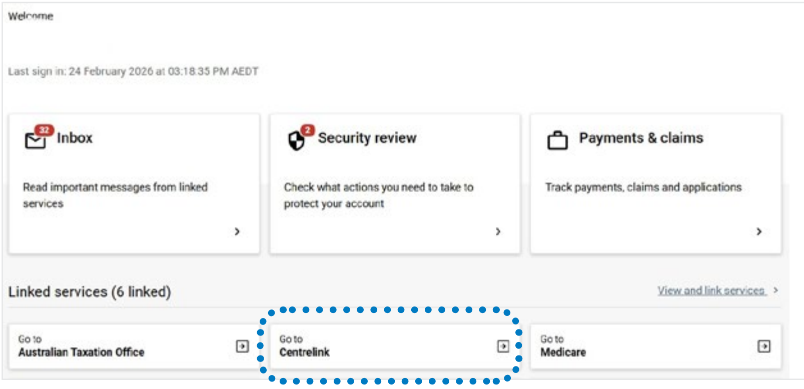


How to submit your Income & Asset Assessment online for Support at Home

Step 2 – Accessing Centrelink

1. Once you have signed in, please select **Services** or **Linked services**, and then **Centrelink**.

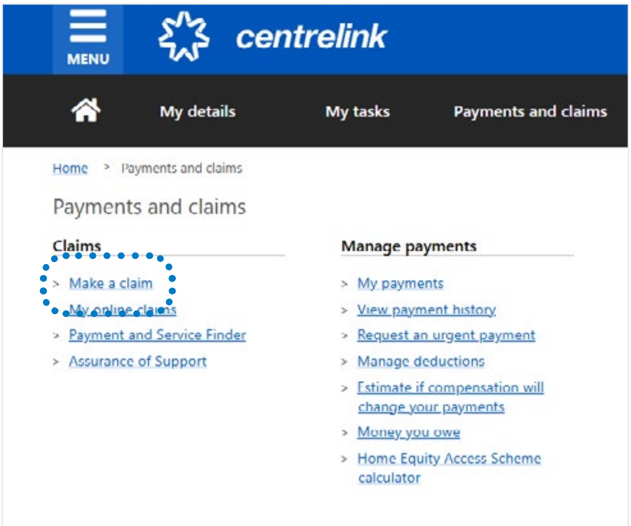
   You will be taken to Services Australia Centrelink website or app, depending on the device you are using.



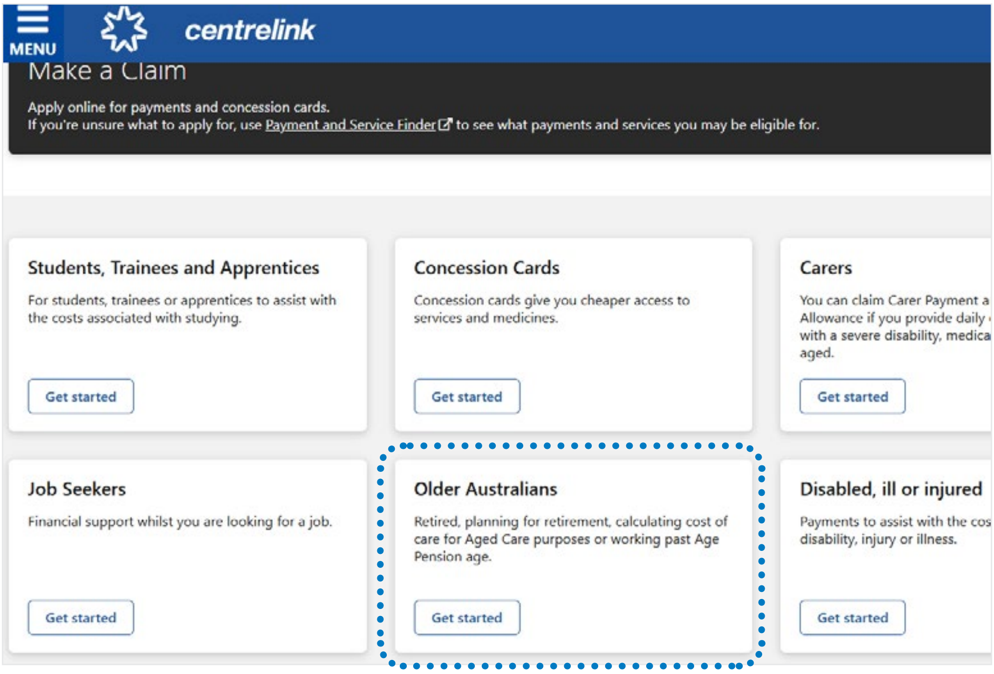
Please note - If your Centrelink account is not linked to your myGov account, please follow the instructions here to connect your accounts, https://www.servicesaustralia.gov.au/setting-up-online-accounts-for-centrelink?context=23296

Step 3 – How to access the Income and Asset Assessment

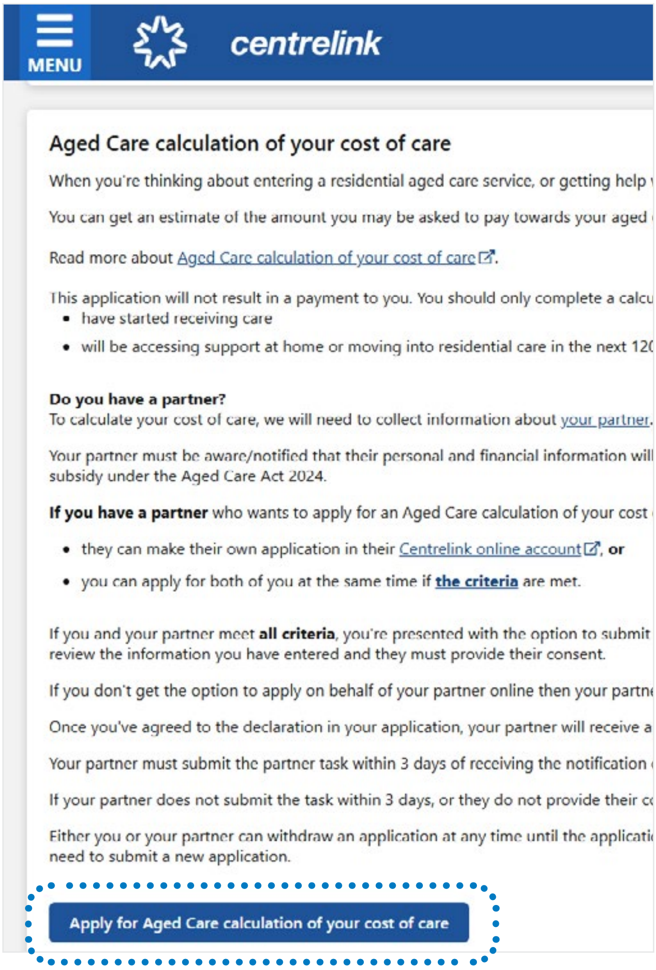
1. Once you are into your Centrelink account, select **Payments and claims**, then **Make a claim**.



2. Go to **Older Australians** and select **Get started**.



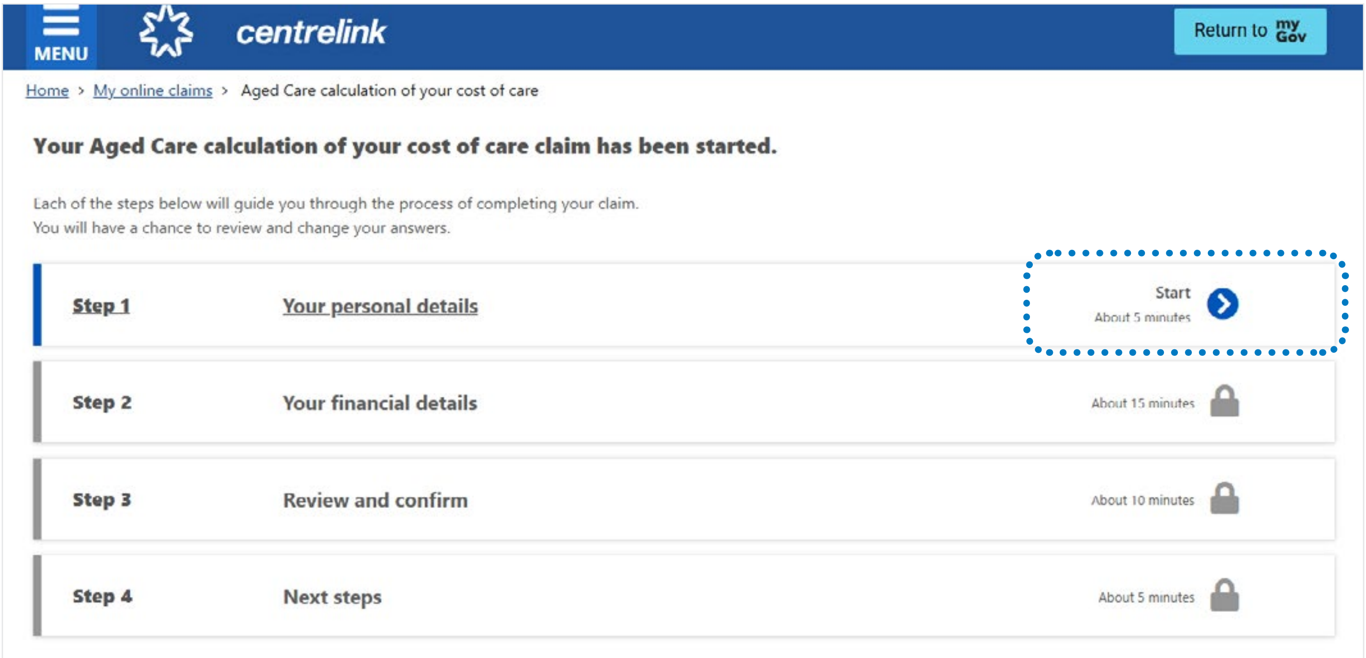
3. Select **Apply for Aged Care calculation of your cost of care.**



How to submit your Income & Asset Assessment online for Support at Home

Step 4 – Complete the assessment

Follow the prompts, and you will be guided automatically through all the steps.



Tips for completing the assessment

- If you have all the information at hand, the assessment will take at least an hour to complete.
- You can save and return later to complete the assessment if you do not have all the information at hand.
- You will need to provide up to date account balances and their corresponding account details eg BSB and account number.
- You will also be asked to provide information, and supporting documentation, regarding any of the following that relate to you and/or your partner you live with. Such as:
  - Value and condition of the house/apartment you currently live in.
  - If you have sold your former home, you may be asked to provide a copy of the settlement statement.
  - Investments such as properties that you do not live in and any shares not related to self-managed superannuation accounts.
  - Income that does not relate to your Pension or DVA.
  - Businesses that you may own, or partly own.
  - Financial gifts or money you may have loaned to family or friends
  - Trust funds.
  - Any other assets such as cars, boats or caravans.

If you have any questions or difficulties completing the assessment, please contact Services Australia on **1800 227 475.**

SG0451-NAT-26 CS-INFC-0086