

Home Care Package Price List



QLD, NSW, ACT, VIC, TAS, SA – 1 July 2025

For over 130 years, Silverchain has been trusted to provide generations of Australians with the Best Care at home.

We are one of Australia's few not for profit in home care specialists, who provide a large range of services, from a little help at home to more complex health care.

The tables below outline our prices for our in home aged care services provided under the Home Care Package (HCP) program. You will only be required to pay for the services you receive. These costs will be deducted from your HCP budget.

Care Management

Care Management is an important service that includes assessing your needs, goals and preferences to help you deliver on the goals you identified in your Care Plan. Every package requires some level of Care Management. It is a mandatory service for everyone with a HCP.

Fully managed by Silverchain	Level 1	Level 2	Level 3	Level 4
Per fortnight	\$67.60	\$134.60	\$243.80	\$356.90
Hours per fortnight	1 hr	2 hrs	3 hrs	4 hrs

Common services

Service	Duration	Standard hours ^ Weekdays 6am to 6pm	Non-standard hours^ Weeknights 6pm to 6am	Saturday^	Sunday^	Public holiday^
Domestic Assistance	30 mins	\$ 60.00	\$ 71.23	\$ 76.11	\$ 97.10	\$ 133.67
	1 hour	\$ 92.43	\$ 109.60	\$ 117.13	\$ 149.46	\$ 205.75
Personal Care Meals	30 mins	\$ 62.22	\$ 73.99	\$ 78.97	\$ 100.91	\$ 138.86
	1 hour	\$ 95.82	\$ 113.95	\$ 121.58	\$ 155.29	\$ 213.70
Transport	Overnight*	\$ 612.26	\$ 612.26	\$ 642.78	\$ 688.68	\$ 887.75
Social Support Respite Support	24hour*	\$ 1,104.84	\$ 1,104.84	\$ 1,242.74	\$ 1,622.22	\$ 1,946.69

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Common services, continued

Service	Duration	Standard hours^ Weekdays 6am to 6pm	Non- standard hours^ Weeknights 6pm to 6am	Saturday^	Sunday^	Public holiday^
Any service which includes: Therapy programs Behaviour management Hoist transfers Catheter care Bowel care	30 mins	\$63.49	\$75.37	\$80.45	\$102.93	\$141.51
	1 hour	\$97.84	\$116.07	\$123.91	\$158.36	\$217.83
	Overnight*	\$612.26	\$612.26	\$642.78	\$688.68	\$887.75
	24 hour**	\$1,104.84	\$1,104.84	\$1,242.74	\$1,622.22	\$1,946.69
Nursing Care						
Enrolled Nurse***	30 mins	\$76.11	\$90.31	\$96.57	\$123.38	\$169.81
	1 hour	\$117.13	\$139.07	\$148.72	\$189.85	\$261.29
Registered Nurse	30 mins	\$108.12	\$119.04	\$127.09	\$162.29	\$240.94
	1 hour	\$166.42	\$183.27	\$195.68	\$249.74	\$370.79
Allied Health Services						
Physiotherapist	30 mins	\$119.24				
	1 hour	\$183.49				
Occupational Therapist*	30 mins	\$127.94				
	1 hour	\$196.95				
Other Allied Health services	30 mins	Contact us for a quote				
	1 hour					

*Overnight care: Overnight care is up to 12 hours, between 8pm and 8am. Our care team members will require a bed in a separate room, and 8 hours sleep, or the fee reverts back to the hourly rate. Additional fees will apply for disturbances.

**24 hour care: 24 hour care has the same start and end time. Our care team members will require a bed in a separate room, and can only work 10 hours during any one shift, or the fee reverts back to the hourly rate.

***Enrolled Nurse: Our Enrolled Nurse will work under the direction and Care Plan of our Registered Nurse.

^Some of our client services may attract an additional fee. As we work with you to tailor your package to suit your needs, your Care Manager will discuss these charges with you.

Services are available in increments of 30 minutes. For services of greater than 1 hour, multiply the hourly rate by the number of hours. For services of 4 or more hours, a 10% discount will be applied.

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Other costs

Fee	Duration	Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$46.80	\$89.70	\$189.90	\$279.80
Transport	\$1.50 Per km For transport where required as part of the service (does not include travel time).				
Third party vendor	10% For the purchase of non Silverchain services and consumables. This fee is capped at \$250 per transaction.				
Customer reimbursement	5% For customers being reimbursed for an approved expense. This fee is capped at \$250 per transaction.				
This schedule of fees is correct at time of printing and is subject to change at any time. The above fees may be varied once we have assessed the level of service you require. All prices are GST exclusive.					

Basic Daily Fee

Fee	Duration	Level 1	Level 2	Level 3	Level 4
Basic daily fee paid by you	Per fortnight	\$0	\$0	\$0	\$0

Additional products

If you would to purchase the following products and services please contact us on **1300 650 803**.

- Emergency alarm
- Tablet device (touch screen)
- Garden maintenance
- Home modifications